



SURVEY OF START BUS COMMUTER SERVICE

Southern Teton Area Rapid Transit (START) is currently evaluating its commuter bus services for Teton Valley and Star Valley residents. Complete the following survey to help us better understand your transportation needs. Please return completed surveys to the bus driver if you are taking this survey on the bus. You may also return the completed survey via email to info@startbus.com or completing online at <https://www.surveymonkey.com/r/STARTCommuterSurvey2022>

Please complete this survey **only once** to help us gather accurate information about the community's transit needs.

1) Do you currently ride START commuter service?

Yes _____ (if yes, please continue to question #2; If no, please skip to question #6)

No _____

2) Which commuter bus(es) do you normally ride? (Check all that apply from table below)

Teton Valley Routes:	Star Valley Routes:
TV1- Leaving Driggs at 5:40 AM _____	SV1- Leaving Etna at 5:30 AM _____
TV2- Leaving Driggs at 6:25 AM _____	SV2- Leaving Etna at 6:25 AM _____
TV3- Leaving Driggs at 7:00 AM _____	SV3- Leaving Etna at 6:50 AM _____
TV1- Leaving Driggs at 8:30 AM _____	SV1- Leaving Etna at 8:30 AM _____
TV1- Leaving Snow King at 7:00 AM _____	SV1- Leaving Snow King at 7:00 AM _____
TV1- Leaving Snow King at 3:45 PM _____	SV1- Leaving Snow King at 4:30 PM _____
TV2- Leaving Snow King at 5:05 PM _____	SV2- Leaving Snow King at 5:00 PM _____
TV3- Leaving Snow King at 6:00 PM _____	SV3- Leaving Snow King at 5:30 PM _____

3) If you only ride START in one direction, how do you normally travel in the other direction?

Ride with a friend _____ Bike _____

Ride with a family member _____ Taxi _____

Ride with a work colleague _____ Other (please explain) _____

4) If your ultimate destination is Teton Village, how do you normally get to Teton Village? (Please check all that apply)

Transfer to another START bus. _____

Ride with a friend / colleague _____

Bicycle _____

Other (please explain) _____

5) How often do you usually ride START commuter services from Teton Valley or Star Valley?

One or two days a week _____

Three or four days a week _____

Five days a week _____

(Survey continued on back)



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6) **Would you ride START commuter service if it is offered on Weekdays at a time other than the currently scheduled service?** *(Please update what time you want to arrive at your destination)*

- Yes, 6:00 AM – 9:00 AM _____
- Yes, 9:00 AM – 12:00 PM (*noon*) _____
- Yes, in the afternoon _____
- No _____

7) **Would you ride START commuter service if it was offered on Saturday at a time that is useful for you?**

- Yes, 6:00 AM – 9:00 AM _____
- Yes, 9:00 AM – 12:00 PM (*noon*) _____
- Yes, in the afternoon _____
- No _____

8) **Would you ride START commuter service if it was offered on Sunday at a time that is useful for you?**

- Yes, 6:00 AM – 9:00 AM _____
- Yes, 9:00 AM – 12:00 PM (*noon*) _____
- Yes, in the afternoon _____
- No _____

9) **Rate the reasons you travel from your residence to the Greater Jackson Hole area?**

(1 being the main reason, 5 being the least important reason)

Work _____ School _____ Medical _____ Shopping _____ Entertainment _____ Other _____

10) **What is your usual destination in the Greater Jackson Hole area?** *(Please check one of the options below)*

- Jackson _____
- Teton Village _____
- Airport _____
- Other (please specify) _____

11) **How many days per week do you travel from your residence to the Greater Jackson Hole area?**

0 _____ 1 _____ 2 _____ 3 _____ 4 _____ 5 _____ 6 _____ 7 _____

12) **What time do you usually need to be at work in Jackson/Teton Village area?** _____

13) **What time can you usually leave work in Jackson/Teton Village area?** _____

14) **What is the zip code where you are currently living or staying?** _____

Any additional comments you'd like to share relating to START Bus Commuter Services:

Thank you for your help as we attempt to better serve the transit needs of our community.