



START Bus is working closely with local health organizations and will continue to follow the best practices as recommended by local health officials in response to COVID-19.

Here are some measures that START Bus is taking:

All START Buses

- Operators are *required* to wear face masks. Gloves and protective glasses are provided, but remain optional.
- All Operators have been provided wipes to disinfect the driver area at shift change which may occur on the street.
- Hand sanitizer is available on all buses upon request.
- Masks are available on all buses upon request.
- Daily cleanings of interior surfaces to include the Operator's area, all handrails, entry and exit points of the buses, and a nightly sanitizing fogging.
- Each bus undergoes a thorough cleaning which includes, but is not limited to, sweeping, mopping, and window cleaning once a week.

START Bike

- Daily disinfecting of bicycle contact points with an EPA approved disinfectant, during scheduled maintenance routes.
- Field technicians wear PPE while touching bikes and station components.
- Frequent disinfecting of technician's tools.

All START Bus Passengers

- Passengers are required to wear a mask when riding START Bus, and encouraged to wash hands or use hand sanitizer before boarding and again after disembarking.
- If a bus appears too full making social distancing an unreasonable we encourage you to wait for the next bus if possible
- People with respiratory issues or who are experiencing symptoms of illness or COVID-19 are advised not to ride START Bus at this time.
- Passengers have been asked to board through the rear doors on the Town Shuttle to keep seats closest to the driver vacant.

All START Employees

- Employees are encouraged to wash hands frequently, and practice social distancing.
- Hand sanitizer, gloves, face masks and disinfectant have been made available for all employees to use while in the workplace.

- Employees are encouraged to stay home if they are ill. If staff recognizes that an employee is exhibiting signs of illness they have discretion to direct the employee to go home.
- Employees must wear masks in the office when social distancing is impractical or while interacting with the public.
- The public is required to wear a mask when in the START Bus facility.

While currently operating on reduced levels of service START Bus ridership is being monitored daily and the levels of service will continue to be right sized as needed.

START Bus encourages you to consider supporting the reduction of traffic throughout the year - ride the bus, walk, or rideshare. Please check www.startbus.com for details on all routes, schedules and fees or contact START Bus directly at (307) 733-4521.

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