



NEWS RELEASE

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CONTACT: Carl Pelletier
Public Information Officer
Town of Jackson
733-3932 extension 1112
cpelletier@ci.jackson.wy.us

START Bus Measures to Combat Coronavirus (COVID-19)

March 12, 2020 – As are many transit agencies across the country, START Bus is taking the appropriate steps in response to the pandemic Coronavirus (COVID-19). START Bus is working closely with local health organizations and will continue to follow the best practices as recommended by health officials.

Here are some measures that START Bus is taking to address COVID-19:

Fixed Route/ Commuter Buses:

- Daily cleanings of interior surfaces to include the operator's area, all hand rails, entry and exit points of the buses.
- Provide all operators gloves, face masks, Lysol spray and hand sanitizer as permitted. These are optional as to not cause public concern.
- All operators have been provided hand wipes to cleanse area at shift change which may occur on the street.
- Trash removal happens daily sometimes two or three times daily.
- At least once a week each vehicle undergoes a deep clean i.e. mopping of floors, window cleaning, sweeping and thorough cleaning.
- Each buses exterior is washed multiple times during the week

ADA Buses:

- Daily cleaning of interior surfaces to include seats, hand rails, and entry/exit points.
- Gloves, face masks, antibacterial hand wipes, and Lysol provided to operators to protect themselves from immediate contact with their patrons.
- Exterior of vehicle is washed daily.

START Employees:

- Employees are encouraged to perform good hygiene habits by washing hands, not touching face, and to sneeze into their arm or tissue.
- If any flu like symptoms develop employees are encouraged to stay home. If staff recognizes that one may be exhibiting signs of a cold or flu like symptoms they have discretion to direct the employee to leave and go home.

START Bus will not cancel service unless directed to do so by the Town of Jackson and Teton County after having been given an operational awareness. We recommend that when taking the START Bus that you wash your hands or use hand sanitizer before boarding, and then wash your hands again after disembarking.

We're working to ensure a safe and healthy commute for everyone.

START Bus encourages you to consider supporting the reduction of traffic throughout the year - ride the bus, walk, or rideshare. Please check www.startbus.com for details on all routes, schedules and fees or contact START Bus directly at (307) 733-4521.

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