

START Board Regular Meeting

I. Zoom Information

- A. [Use this link to join](#)
- B. Webinar ID: 815 2274 6953/ Passcode: 83001
- C. The START Board reserves the right to close Public Comment via Zoom at any time. In-person comment will continue to be taken and written comments can always be submitted to the START Board by emailing: info@startbus.com

II. OPENING (3:30-3:35)

- A. Call to Order
- B. Roll Call

III. PUBLIC COMMENT – any items not on today's agenda. (3:35-3:40)

- A. This section is reserved for comments on items that are not otherwise included in this agenda. Public comment is limited to 3 minutes. As a general practice, the Board will not hold discussion or debate these items. Nor will they make decisions on items presented during this time, but rather refer to staff for follow-up. If you would like to speak to the Board during the meeting, please address them during this open public comment, when public comment is called on a specific agenda item, or send an email to info@startbus.com
- B. Letter from Matt Larson re: route planning
- C. Letter from Teton County Library Board

IV. CONSENT AGENDA (3:40-3:45)

- A. Approval of Minutes
 - 1. May 23, 2024 Regular Meeting Minutes

V. DISCUSSION ITEMS AND/OR ACTION ITEMS (3:45-4:45)

- A. Discussion/Action:
 - 1. Teton Pass Closure Update -- Bruce Abel
 - i. Route Change
 - ii. Schedule Change
 - iii. Free Fare
 - iv. Traffic Signal Timing
 - v. Detour Construction
 - 2. FY25 Budget Process Update -- Bruce Abel
 - 3. START Bus May 2024 Financial Report -- Bruce Abel
 - 4. START Bus May 2024 Ridership Report -- Bruce Abel
 - 5. START On-Demand -- Bruce Abel
 - i. East Jackson Ridership May 2024
 - ii. Library Island Stop Service
 - 6. Summer Service Update (May 25, 2024 to September 28, 2024) -- Jason Pitts

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7. Transit Signal Priority (TSP) Update -- Bruce Abel
8. Marketing Update -- Bruce Abel
 - i. SoD Library Island Stop Newspaper Ads, Facebook Post
 - ii. Radio Ads Teton Pass Closure
 - iii. Touch-a-Truck June 1 (233 Adults, 443 Children)
 - iv. Chamber of Commerce New Employee Event on June 5

VI. MATTERS FROM THE BOARD (4:45)

- A. Town Liason Report -- Arne Jorgensen
- B. County Report -- Wes Gardner
- C. Teton Valley Liaison Report -- Doug Self
- D. Star Valley Liaison Report -- Vacant
- E. Matters from Board Members

VII. EXECUTIVE SESSION

VIII. ADJOURNMENT

IX. TIME AND PLACE FOR NEXT MEETING

- A. Thursday, July 25, 2024, 3:30-5:30PM, Hybrid - County Chambers/Zoom
- B. Please click the link below to join the webinar:
<https://us02web.zoom.us/j/81522746953?pwd=NGkvZWFSU9vakJHR1RrUlozRCtEdz09>
- C. Webinar ID: 815 2274 6953 / Passcode: 83001

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June 20, 2024

START Bus Board,

I would like to make Public Comment regarding winter START Bus service to Teton Village. We all know the lack of a transit center with ample parking in the Town of Jackson poses a challenge for several people who would like to ride the START Bus. Miller Park currently serves as a central location to catch the START Bus Express Route, but it does not have sufficient parking to accommodate potential START Bus riders. I have received feedback from several community members saying that they would ride the START Bus if more parking were available at Miller Park. START Bus riders who want to catch the Express Route and do not live within walking distance of Miller Park have a challenge presented to them when they need to drive to Miller Park to find no available parking. These community members can catch the Local Route START Bus from near their place of residence; however, that adds about 20 minutes to their trip.

I propose that START Bus bring back the Yellow, Red, Blue, and Green Line routes. This schedule allowed START Bus riders to be picked up near their place of residence and eliminated the need to drive or park a vehicle at Miller Park. In the past, the routes included:

Red Line serviced East Jackson,

Yellow Line serviced areas around Albertsons and Snow King Avenue

Blue Line serviced areas around the Town Square

The Green Line serviced areas near Target, Albertsons, Town Square, and Pearl Street. It had a longer frequency, similar to what the Teton Village Local Route offers now.

These lines presented more options to catch a START Bus with a frequency comparable to the current Express Route, which is only available from Miller Park if you are coming from the Town of Jackson. I think that if you were to bring back the Yellow, Red, Blue, and Green Line START Bus routes, there would be a noticeable increase in ridership.

Sincerely,

Matt Larson
Teton Village Association
Director of Resort Transportation



Director Bruce Able, Ann McClure, START Board of Directors:

The Teton County Library Board of Directors and library staff, would like to again thank you for your approval of a START On-Demand “island stop” here at the library during our Summer Season.

The library has been including information about the On-Demand service in its biweekly newsletter, delivered to hundreds of local residents. The information has also been included in the Library’s Spanish language newsletter. The library is currently working with its Communications Coordinator to include On-Demand information on the library website and on flyers posted at library entrances.

We are also letting library users know about the route information provided to us by Bruce that they can access the library via the Village Local bus route. Thank you, Bruce, for that information as well. As we understand it, the Village Local route serves the library every 40 minutes during the winter season and every 60 minutes during the rest of the year. This service leaves from Miller Park, travels through portions of East Jackson, down Snow King and passes the library on the way to Teton Village. Riders can also take START-on-Demand to Miller Park and transfer to the Village Local if they are not served by the Village Local directly.

While the addition of the START On-Demand service is very helpful to our summer users, we continue to hope that following your upcoming review of routes that you will be able to reinstate a Town Shuttle stop at the library.

Our primary interest is getting children from the schools to the library for after school programs. Many children get to the library on activity buses, but then they have no way to get home. In the past, when the library was served by the Town Shuttle route, local daycares would use the service to bring young children to the library for story times and other programs and services; without the Town Shuttle stop, most daycares have had to forego library visits due to the long walk from the nearest Town Shuttle stop.

The Town Shuttle bus also provides a more convenient route to the library for those who don’t live on the Village Local route. The library provides many services – One22 food cupboard, tax preparation assistance, Community Health Outreach services, passport acceptance services, and internet access to name but a few – important to our community and many of those residents don’t have access to private transportation. We would like bus access to be as straightforward as possible.

Again, thank you for adding the On-Demand service to the library through Sept. 28th. We look forward to working with you to fine-tune public access to all members of our community.

Regards,
Teton County Library Board of Directors
Lisa McGee, Vicki Rosenberg, Peggy Gilday, Stan Steiner, Marylee White

START Board Regular Monthly Meeting Minutes

May 23, 2024

3:30 PM – 5:30 PM

Hybrid – Teton County Commissioners Chambers & Zoom

I. ZOOM INFORMATION

- A. <https://us02web.zoom.us/j/81522746953?pwd=NGkvZWFSU9vakJHR1RrUlozRCtEdz09>
- B. Webinar ID: 815 2274 6953/ Passcode: 83001
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II. OPENING (3:30-3:35)

- A. Call to Order
- B. Roll Call
 - **START Board:** Ty Hoath – In-person (Chair), LizAnn Eisen – In-person (Vice-Chair & Treasurer), Meghan Quinn – In-person (Secretary), Kristin Unruh – In-person, Jared Smith – Absent, Kevin Regan – In-person, Will Roscoe – In-person
 - **Liaisons:** Wes Gardner – In-person (Teton County Liaison), Arne Jorgensen – In-person (Town of Jackson Liaison)
 - **Staff:** Bruce Abel – In-person (START Director), Jason Pitts – Absent (START Ops Manager), Hanna Sjoberg Bonar – Absent (START Service Planning, Marketing, and Grants Coordinator), Ann McClure – In-person (START Admin Assistant), Lea Colasuonno – In-Person (Town Attorney), Jan Roberts – In-person (START Supervisor), Gail Luna – In-person (START Supervisor, Safety & Training)
 - **Other:** Charlotte Frei – Virtual (Regional Transportation Planning Administrator), Heather Overholser – In-person (Director of Public Works for Teton County, WY)
- C. Moment of Silence for Robert Heiner, Mechanic
 - Ty offered condolences for the loss of our colleague
 - Abel – He worked for the town for 25 years. He was one of the primary people involved in enabling us to provide service. He will be missed. START sent flowers to the funeral.

III. PUBLIC COMMENT – any items **not** on today's agenda. (3:35-3:40)

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IV. CONSENT AGENDA (3:40-3:45)

- A. Approval of Minutes
 1. April 11, 2024 Special Meeting Minutes
- B. Motion made by LizAnn Eisen, seconded by Meghan Quinn, to approve the consent agenda as presented. All members in favor. Motion carries.

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V. DISCUSSION ITEMS AND/OR ACTION ITEMS (3:45-4:45)**A. ACTION:****1. Election of Officer (Secretary)**

1. Abel—in the Board packet is a letter from Ms Quinn resigning as Secretary of the START Board as a result of her new position as executive director of the Teton Village Association (TVA).
 - i. Per rules and by-laws appropriate to take action to replace her now
 - ii. Colasuonno—Election of officers is described in by-laws. Nominations are made from floor and voting is by written ballot. To be elected, nominee needs to obtain votes from majority of Board members, not majority of members present.
 - iii. Eisen nominated Unruh for position of secretary. No other nominations. Board members voted by written ballot. Unruh was elected to serve as secretary.
 - iv. Colasuonno – Unruh’s service as Secretary starts at the end of this meeting
 - v. Hoath—thanked Quinn for her time on Executive Committee and continuing service on Board.

B. DISCUSSION:**1. FY25 Budget Process Update – Bruce Abel**

- a. Abel, Tyler Sinclair (Town Manager), Kelly Thompson (Town Finance Director), Jodie Pond (Interim County Administrator), Mo Murphy (County Clerk)—met with JIM last week.
 - i. Open items for conversation: START requested 4th commuter (expansion). Not included in Recommended budget by managers. START Board decided not to request reconsideration to expand to 4th commuter. That item is now closed. NOT included in Recommended budget
 - ii. Airport Shuttle—included in START request. Dollar value of service plan for this winter. Did not meet ridership metric. Appeared we would meet cost-recovery and on-time-performance. We included in budget to keep the conversation going. NOT included in managers’ Recommended budget. This Board requested it be reconsidered. Outcome of JIM meeting, significant philosophical support for Airport Shuttle. Want to continue conversation. How much will it cost? Where will we find the revenue? Directed to submit “grant” request to Travel and Tourism Board (TTB), and conversations with other potential funding partners.
 1. He has had conversations with TTB staff, they can’t speak for TT Board. Funding for marketing and outreach was split between TTB and Airport. TTB Staff felt comfortable recommending sharing marketing costs again.
 2. Support for operation—TTB feels it is outside their “legislative purview” to support ongoing operation of shuttle. Discussed purchase of passes by Airport. Airport can’t use funding for operation of shuttle, but they can buy employee passes.
 3. Outcome of JIM meeting was either include and amend out, or exclude and amend in. Deferred to next budget meeting
 - iii. Third item—TVA funding loss. Our budget submittal included delivery of a full range of service that is same as this past winter. Then we received notice of funding withdrawal. We worked up service levels based on various degrees of funding loss. JIM—Town was comfortable with recommendation; County wanted more time to consider.

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- iv. There was also discussion of implementing fare for START On-Demand service. Outcome was not appropriate point in time to implement fares on SoD. Fare consideration should be included in upcoming overall fare structure analysis planned for this year.
- v. Abel—There will be another conversation with JIM. He feels good about what is included in budget so far. Held onto items important to us (training, PTO coverage, ExtraBoard).
- vi. Eisen—thanked Bruce for his ongoing attention to budget process while recovering from knee surgery. When is next meeting? Colasuonno—June 3 is Joint Meeting. Might come up in Town Council. The Agenda will be published this coming week.
- vii. Hoath—we are still supposed to stay flat? Abel—yes that directive is still in place. We are supposed to stay status quo level of service. Final recommended budget is a slight reduction in service due to TVA funding withdrawal.

2. **Homeland Security Tabletop Exercise Update** – Jan Roberts

- a. Abel—Roberts is one of our Supervisors. She is a morning supervisor and came in at 4:30 AM, but staying late. She attended the Homeland Security/TSA tabletop exercise in early May.
- b. Roberts—Exercise was to assess weaknesses and strengths in an emergency situation. National Parks Service, Fire, Police, Emergency Management WY and MT, School district, Airport, TVA, among others.
 - i. It was fascinating. They can insert any scenario. We had a bombing situation.
 - ii. What we took away...one scenario was a bomb on a bus. We were truly the focal point for the exercise
 - iii. Areas for improvement—communication issues both internal and external. Internal: Radio goes out to everyone, not just specific driver [so the emergency would be broadcast]. External: If there is a national alert it goes to emergency management, doesn't come to START. We have signed up for a number of websites to receive alerts.
 - iv. There will be additional training available for our supervisors
 - v. Also learned about other resources in town we can draw on.
 - vi. Another issue, with our new addition, we have gas pumps on our property. Homeland Security expressed concern we are not a secure facility because we don't have locking gates.
 - vii. Hoath—Is there an action plan? What if we don't meet the requirements of the action plan?
 - 1. Abel—we will receive recommendations from Homeland Security. They contacted us originally. We said yes because it is a great learning opportunity.
 - a. They will provide a list of recommendations. Not necessarily required, unless flagged as such.
 - b. We already knew the radio was an issue. We are working through budget to get integrated into wider area radio network. He is sure there will be other items that end up being budget requests going forward.
 - 2. Hoath—Anything to address immediately? Roberts—need to wait for the report.

3. **START Bus April 2024 Financial Report** – Bruce Abel

- a. We were approximately \$300,000 over budget in April for wages in operations. Winter Season ended April 14. In April we have a robust seasonal driver retention package that they don't receive unless they work through April 14. About \$8,000 per operator to offset housing, etc. Took a big hit. But overall Year-To-Date we are still under budget.

4. **START Bus April 2024 Ridership Report** – Bruce Abel

- a. We continue to be going the right way. First 4 months of calendar year April 2023 vs 2024 we are up 20%. 2024 includes Airport Shuttle, take that out and still up 18%.
- b. We have spoken about improvements to quality of service.

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- c. Ridership on START On-Demand continues to moderate. There is no way to continue ridership growth we saw from 1st to 2nd year into the 3rd year. Not concerned it has flattened out. It wasn't a sustainable trend. It is allowing us to move forward to summer service to library because we have flexibility in our hours budget.
 - i. Eisen pointed out an error in the report with 2019 YTD January through April—shows over 3 million riders on Town Shuttle. [Error in the formula on the spreadsheet.]
- 5. **START On-Demand** – Bruce Abel
 - i. East Jackson Ridership April 2024 – See report in packet
 - ii. Library Island Stop Service
 - 1. Adding island stop. Hours will be flexible to match library open hours. The SoD app will know.
 - 2. Roscoe asked about all-in cost for SoD? Abel—Subsidy is about \$7 per rider. Least costly subsidy per rider [of our service options].
 - 3. [Explanation of how budget is calculated.] Budget line item is about \$1.1 million per year. Expense minus Revenue divided by Passenger Trips.
 - 4. Various services, subsidy per passenger is just under \$13 per/rider. SoD just under \$7 p/r. ADA is highest at \$42 p/r.
 - 5. Hoath—Is this annual? Abel—it is a pilot. Hoath—do we have metrics to track performance? Abel—we will receive distinct ridership numbers to the library from Downtowner. Another critical metric is can we do it within our current budget hours? We are monitoring it.
- 6. **Airport Shuttle Pilot Update** – Bruce Abel
 - a. Pilot program ended in mid-April. We did not reach ridership metric. We did reach the revenue metric and on-time-performance metric. We received the draft report from consultants and are reviewing it. We will then have a report to share. Anecdotally people expressed concern about lack of parking, which we acknowledge. Are there sufficient market segments to continue running it?
 - i. Consultant report is based on survey results
 - ii. Charlotte Frei (Regional Transportation Planning Administrator)—Nothing to add. We are reviewing the report. It has generally aligned with anecdotal information. We are looking forward to sharing the final report.
 - iii. Hoath—we are doing a route plan, things are skewed toward “it is the right thing to do” and “is it of value”, sometimes we have formal metrics (airport), sometimes we don’t (4th commuter). Will the route plan allow us to answer interested parties to address our logic? Abel—yes, that is part of the plan. The focus is for the community to see what we can do. What resources we have available and how they come together in a service plan that addresses wants, needs and desires.
 - iv. Re: Commuter we don’t have metrics, but by merely adding MCI coaches we had an increase in capacity from additional seating. He is interested in appropriateness of the schedule and aligning with employee working hours.
- 7. **Summer Service Update** (May 25, 2024 to September 28, 2024)– Bruce Abel
 - a. Summer Schedule goes into effect on Saturday. Essentially unchanged from Spring. Slight increase in length of Town Shuttle. Slight increase in frequency of Town Shuttle.
- 8. **Proterra Update** – Bruce Abel
 - a. Big sigh. Review bankruptcy: sold to 3 companies.
 - b. A gentle man named Dave Finnern(sp?) was with Proterra. He moved over to Phoenix. Has left Phoenix. We have not heard from anyone else at Phoenix. Rumor is Phoenix is now Cash on Delivery with parts suppliers.
 - c. We are Zero for 8 in terms of running Proterras

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- d. From my perspective, greatest concern is we are paying battery leases for vehicles that don't operate. That seems counter intuitive.
 - i. Colasuonno—the issue is the lease for the batteries has a non-appropriation clause. Town should look at the contract and budget.
 - ii. Eisen –how much would we save if we don't appropriate the funds? Abel-about \$500,000 annually (\$35,000 monthly).
 - iii. Colasuonno —reviewing how things were playing out through bankruptcy and how new company would perform. It would have been great to get the buses running.
 - iv. Eisen—something to discuss at JIM or Town budget to not appropriate money and then amend back in if Phoenix performs? Colasuonno —yes, it is something the Town Manager has his eye on. It is a contract with the Town, not involving County, so might not come up at Joint meeting.
 - v. Abel—the only out seems non-appropriation. Eisen-other options? Colasuonno —to either not pay, or to continue paying hoping Phoenix will get the buses running. But the time to make the decision is now [because of the budget cycle].
 - vi. Abel—I don't want to blindside people. We've discussed that we have a grant for 4 electric buses through LoNo grant and 2 through BUILD grant. We've talked to FTA about converting next 6 buses to hybrid vehicles instead. He has heard from FTA that the likely hood of converting the grants is reduced. He told them we are still going to make the request.
- 9. **Transit Signal Priority (TSP) Update** – Bruce Abel
 - a. Originally in our 2024 budget, FY25 includes request to carry forward funds for installation of the hardware. We made the formal request to WYDOT. We buy hardware for our buses. We buy hardware for WYDOT traffic control boxes. Their initial response is they are short staffed, original timeline might not be attainable. The original plan was to be operational by winter. We're going to move as quickly as we can.
 - b. Roscoe—What is the thought process? It will cost this and save that? Abel—This was part of BUILD grant. Typical analytics behind TSP, it is changes the focus from moving vehicles to moving people. A bus can move 45 people through intersection faster than 45 cars. He was not here for the original planning.
 - c. Regan—Is the idea you are in your car and see the bus going forward, that is incentive to take bus? Abel—yes. Also, HOV lanes are very critical to Valley for changing mindset of moving vehicles vs people. There are 13 components to the BUILD grant that work together.
 - d. Hoath—letter to WYDOT supporting HOV in packet. Abel—yes, this is from the resolution passed at the last meeting.
- 10. **BUILD Grant Update** – Heather Overholser
 - a. BUILD grant was awarded in 2020 around time of COVID shutdown. We were initially awarded \$20million for 13 projects in WY and ID.
 - b. Then notified there was reversion money available. We put together proposal: awarded another \$5 million.
 - i. Project total is close to \$50 million for the 13 components. About 56% match. Each component has its own match percentage.
 - c. Stilson Center—create a permanent, attractive, comfortable location to serve as a mobility hub. Currently START bus, but also potential future growth, more parking, possible rideshare, charging stations, Pathway connections.
 - i. Construction was supposed to start this fall/winter. Now maybe not until the Spring. Need to be careful to not interfere with Mountain Resort parking during ski season. Should be completed by Winter 2025/2026

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- ii. Ground and Facility will be owned by Teton County. START will lease facility from County. START will manage day-to-day operations. County will maintain long term. Agreement with TVA and JHMR for plowing.
- iii. Jackson Hole Public Art did an RFP for permanent art installation. Received 100+ applications, narrowed down to 6. Will get community feedback.
- iv. Hoath—please speak about other things in the area? Heather—We just completed the Wilson/Stilson Pathway. Our park is right there connected via Pathway. In future there will be additional amenities. It is being worked on. Park in area (will not be softball fields) but some sort of sports area. JHMR will have parking, maybe daycare, employee housing, retail space.
- v. Goal to have attractive, comfortable, safe facility to arrive any time of day.
- vi. Roscoe asked about bike path by Wilson school? Heather—No. There is a Pathway just to west of WY-390. That Pathway connects to new Wilson/Stilson Pathway and the Centennial trail
- vii. Ribbon cutting for Wilson/Stilson pathway and underpass next Wednesday (5/29) at 10 am. Bike ride around new pathway and bridge.
- d. TSP—Green Lights for Buses. Estimated cost \$763,020, BUILD funds \$225,833. Funded by Town (46%) and County (54%) based on 2020 census. This ties into the future very well and what happens at WY22. There is the ability to have HOV lanes now. Depending on where WYDOT lands with WY22 improvements, the hope is it includes HOV. So along with green lights (TSP) it will make START a very efficient way to travel
- e. 3 & 4--START Commuter buses and Electric buses. We are in discussions with FTA about changing electric buses to hybrid.
 - i. The 4 commuter buses were delivered in October.
 - ii. Hybrid buses target is Fall 2025.
- f. 5--Wilson Active Transportation—improvements in downtown Wilson for cyclist and pedestrian safety. 2 START bus stops (East bound and West bound). Formalize parking at businesses. Bus Stop at Hungry Jacks, they are going to donate some easement for bus pullout. On East Bound side by Fishcreek Center.
- g. 6—Wilson to Stilson Pathway—bridge next week. Almost done! This project came in underbudget.
 - i. Of the 4 projects—W/S pathway underbudget, buses at budget, Driggs at budget, and ITD under budget
- h. Teton Pass Trail—Segment 1 completed last year. Another grant for other aspects. Area of Burbank Creek the Forrest Service wants rehabilitated. We applied for grant because it needs a lot of fill. Coordinating with wildlife crossing project in same area.
- i. Quick review of next few components. See slides in packet.
- j. Hoath—there is a lot of working taking place. HOV would be the icing on the cake. Overholser—re:HOV, right now WYDOT is conducting their pre-NEAPA phase. They are keenly aware of it. Encouraged Board to make sure the voices of the START Board are heard. It will tie so many things together. It will make START buses more efficient [since they won't be stuck in traffic.] She is willing to advocate for us to WYDOT. Session with County Commissioners & Director of WYDOT coming up on June 4 that people should attend.
 - i. START Board is sending a letter in support of continued consideration of HOV.
- k. Hoath—how can we help? Overholser—identify your priorities, let them be known to stakeholders/electeds. She has to think about other ways Board can help. Continue to stay involved. Abel is very involved.
- l. She is happy to visit Board meeting. There will be more information to share as the Stilson project proceeds.

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VI. MATTERS FROM THE BOARD (4:45)

- A. Town Liaison Report – Arne Jorgensen (absent)
- B. County Report – Wes Gardner

1. Budget—Positive growth curve should not be overlooked. We're all for the Airport shuttle, but can't afford it. County has the courthouse, Town has debt. A piece that was left out, details of the reserve funds, at the end of the day local government is being asked to fund more this year than last year because they moved money around.
2. We continue to outperform what comes in from the federal government. It was news to him that TTB was not a silver bullet [for funding Airport Shuttle].
3. It is important to work through the process and procedures. TTB is spending Lodging Tax Dollars.
4. Hoath—does TTB funding satisfy local match? Abel—yes, it can be leveraged.
5. Gardner—The fare review process is very important. It can dig into fares and employer funded option.
 1. Can funds from people buying passes be used as match? Bruce—no, farebox revenues is a deduction. Gardner—JHMR funding agreement as match? Abel—not used, it is grey area if contract fare is farebox fare [revenue].
6. Gardner—from your [Board] prospective you are asking for same amount as last year. From our perspective it is an increase.
7. Chamber of Commerce Job fair on June 5. He was at a Destination Stewardship Council meeting. It would be nice to get the employees on the bus. But the schedule doesn't work for a lot of workers. It is anecdotal, but it was a meeting with 5 or 6 business owners who all had the same reaction. Suggested opening up service windows to generate interest in employer funded pass.
 1. Hoath—where are employees coming from? Commuters? Gardner—yes. Last bus is 5:30, but restaurants close at 9 pm. Re: budget, There was a robust discussion around commuter services. He had to push against what he wanted to do [additional commuter] because of the budget situation.
 2. Quinn-Route Plan timeline? Abel- working on RFP now. Applied for grant from WYDOT. Should hear about grant in July. Begin project in October. 6 to 9 month project. Fare review is on the same trajectory. Debating if can combine [Route Plan and Fare review]
8. Gardner—asked about Proterra batteries. It is a lot of money. Abel—suggested using buses for employee housing. [general laughter]
 1. Gardner—how many miles does a typical bus run each year? Abel—probably 20,000 miles to 30,000 miles. Gardner asked about miles per gallon and fuel costs. Abel— 6 mpg MCIs and 5 mpg for Gilligs. Municipal purchase for fuel, \$4 p/g. Gardner—part of the plan of going green was to save money. If he could talk to himself from the past he would advise caution. As he thinks about hybrids, we can't step in this twice. We could not have predicted this would happen, but it was painful.
 2. Gardner would like to see the department pay for itself through partnerships with employers in the Valley. If we can create a schedule that works for employers we can create a revenue stream.
 3. Hoath—pondered if there is a way to present [greater transit planning] in a way we could get federal funding.
 4. Hoath—asked about other transit departments handling batteries. Abel—he does not have information.

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- C. Teton Valley Liaison Report – Doug Self (absent)
- D. Star Valley Liaison Report - Vacant
- E. Matters from Board Members
 - 1. Regan—April 14 attended the End of Season event. It was a great event. The drivers seemed to appreciate it. He would advocate continuing it.
 - 2. Roscoe—It is two meetings now. He would like to be better prepared. Is there a way to provide questions in advance? Eisen—we would need to ask Colasuonno, emails to everyone are public meetings. Hoath—you could email Bruce directly w/o other Board members. Roscoe—wants to be sharing ideas with other Board members. Abel—we attempt to have Board packet out 2 days before the meeting. He is open to questions at any time. To Eisen’s point, any communication that has more than 3 board members on it is a public record and public meeting. You can talk amongst yourself, as long as no more than 3 people. Hoath—suggested he contact Colasuonno about his concerns.

VII. EXECUTIVE SESSION

VIII. ADJOURNMENT

Motion to adjourn the meeting made by LizAnn Eisen, seconded by Kristin Unruh. All in favor. Meeting adjourned at 5:33 PM

TIME AND PLACE FOR NEXT MEETING.

Thursday, June 27, 2024, 3:30-5:30PM, Hybrid - County Chambers/Zoom

Please click the link below to join the webinar:

<https://us02web.zoom.us/j/81522746953?pwd=NGkvZWFSU9vakJHR1RrUl0zRCTEdz09>

Webinar ID: 815 2274 6953 / Passcode: 83001

Ann McClure Date
START Administrative Assistant (Minutes Editor)

The undersigned duly qualified and acting secretary of the Southern Teton Area Rapid Transit Board certifies that the foregoing is a true and correct copy of the minutes approved at a legally convened meeting of the Southern Teton Area Rapid Transit Board.

Kristin Unruh, Secretary Date

Mission: We transport people.

START safely provides the greater Jackson Hole community with convenient transportation that is affordable, service oriented and environmentally friendly, improving the quality of life in the region.

Town of Jackson, Wyoming
START Bus System

Monthly Financial Report			for the month of			5/31/2024	month	11	91.667%	
	Period Actual	Period Budget (div by 12)	Period Variance	YTD Actual	YTD Budget	YTD Variance	%	Total Budget	Budget remaining	%
Revenues:										
Intergovernmental	\$ 356,901.57	\$ 1,250,746.17	\$ (893,844.60)	\$ 5,380,626.77	\$ 13,758,207.83	\$ (8,377,581.06)	39.108%	\$ 15,008,954.00	\$ 9,628,327.23	35.849%
Charges for Service	27,851.72	\$ 197,024.92	\$ (169,173.20)	1,243,823.49	\$ 2,167,274.08	\$ (923,450.59)	57.391%	\$ 2,364,299.00	\$ 1,120,475.51	52.609%
Miscellaneous	3733	\$ 15,103.08	\$ (11,370.08)	(32,746.47)	\$ 166,133.92	\$ (198,880.39)	-19.711%	\$ 181,237.00	\$ 213,983.47	-18.068%
subtotal	\$ 388,486.29	\$ 1,462,874.17	\$ (1,074,387.88)	\$ 6,591,703.79	\$ 16,091,615.83	\$ (9,499,912.04)	40.964%	\$ 17,554,490.00	\$ 10,962,786.21	37.550%
transfers in	96814.92	\$ 250,894.67	\$ (154,079.75)	1,828,532.40	\$ 2,759,841.33	\$ (931,308.93)	66.255%	\$ 3,010,736.00	\$ 1,182,203.60	60.734%
Total	\$ 485,301.21	\$ 1,713,768.83	\$ (1,228,467.62)	\$ 8,420,236.19	\$ 18,851,457.17	\$ (10,431,220.98)	44.666%	\$ 20,565,226.00	\$ 12,144,989.81	40.944%
Expenditures										
Administration	\$ 108,983.09	\$ 182,151.75	\$ (73,168.66)	\$ 1,601,164.31	\$ 2,003,669.25	\$ (402,504.94)	79.912%	\$ 2,185,821.00	\$ 584,656.69	73.252%
Operations	336,269.21	\$ 660,542.33	\$ (324,273.12)	6,168,029.49	\$ 7,265,965.67	\$ (1,097,936.18)	84.889%	7,926,508.00	1,758,478.51	77.815%
subtotal	\$ 445,252.30	\$ 842,694.08	\$ (397,441.78)	\$ 7,769,193.80	\$ 9,269,634.92	\$ (1,500,441.12)	83.813%	\$ 10,112,329.00	\$ 2,343,135.20	76.829%
Capital outlay	\$ 20,423.87	\$ 891,228.25	\$ (870,804.38)	\$ 5,098,311.61	\$ 9,803,510.75	\$ (4,705,199.14)	52.005%	\$ 10,694,739.00	\$ 5,596,427.39	47.671%
Subtotal (cume)	\$ 465,676.17	\$ 1,733,922.33	\$ (1,268,246.16)	\$ 12,867,505.41	\$ 19,073,145.67	\$ (6,205,640.26)	67.464%	\$ 20,807,068.00	\$ 20,341,391.83	61.842%
Transfers out	\$ -	\$ 11,329.33	\$ (11,329.33)	\$ 96,932.00	\$ 124,622.67	\$ (27,690.67)	77.780%	\$ 135,952.00	\$ 39,020.00	71.299%
Total (cume)	\$ 465,676.17	\$ 1,745,251.67	\$ (1,279,575.50)	\$ 12,964,437.41	\$ 19,197,768.33	\$ 6,233,330.92	67.531%	\$ 20,943,020.00	\$ 7,978,582.59	61.903%
Net Revenue over Expenditures	\$ 19,625.04	\$ (31,482.83)	\$ 51,107.87	\$ (4,544,201.22)	\$ (346,311.17)	\$ (16,664,551.90)	1312.173%	\$ (377,794.00)	\$ 4,166,407.22	1202.825%

2018	Town Shuttle	Teton Village	Star Valley	Teton Valley	ADA	Monthly Total	
Jan	44,040	105,454	3,331	3,535	-	481	156,841
Feb	38,376	96,617	2,865	3,052	-	498	141,408
March	38,047	95,498	2,804	3,058	-	554	139,961
April	27,458	17,489	2,275	2,412	-	446	50,080
May	34,639	5,769	2,671	2,962	-	422	46,463
June	48,549	17,599	2,815	2,547	-	436	71,946
July	57,755	23,520	2,766	2,364	-	438	86,843
August	54,731	22,074	2,715	2,497	-	386	82,403
September	45,062	16,760	2,286	2,445	-	392	66,945
October	34,965	5,246	2,828	2,859	-	358	46,256
November	28,285	13,054	2,710	2,568	-	389	47,006
December	37,453	92,007	2,608	3,082	-	434	135,584
Totals 2018	489,360	511,087	32,674	33,381	-	5,234	1,071,736

2020	Town Shuttle	Teton Village	Star Valley	Teton Valley	Circulator	ADA	Monthly Total	'20 vs. '19
Jan	41,063	102,344	3,442	3,827	-	567	151,243	(9,114) -6%
Feb	38,950	107,867	2,874	3,290	-	558	153,539	4,701 3%
March	27,258	52,602	2,269	2,162	-	350	84,641	(60,110) -42%
April	7,457	289	991	653	-	205	9,595	(44,361) -82%
May	9,411	510	932	813	-	253	11,919	(35,028) -75%
June	12,345	2,276	1,426	1,250	-	301	17,598	(49,863) -74%
July	13,710	4,973	1,580	1,466	-	340	22,069	(57,917) -72%
August	13,533	5,830	1,592	1,578	-	303	22,836	(57,367) -72%
September	13,597	4,788	1,675	1,648	-	253	21,961	(60,454) -73%
October	12,913	2,901	1,642	1,632	-	299	19,387	(42,500) -69%
November	9,688	4,308	1,642	1,407	132	328	17,505	(32,474) -65%
December	12,131	37,900	1,930	1,476	3,522	316	57,275	(64,651) -53%
Totals 2020	212,056	326,588	21,995	21,202	3,654	4,073	589,568	(509,138) -46%

2022	Town Shuttle	Teton Village	Star Valley	Teton Valley	Circulator	ADA	START On-Demand	Monthly Total	'22 vs. '21	
	19,554	62,593	2,370	2,104	-	458	16,057	103,136	36,202	54%
Jan	19,479	59,372	2,048	2,011	-	490	15,431	98,831	38,185	63%
March	21,887	58,905	2,360	1,983	-	566	14,624	100,325	37,947	61%
April	18,327	13,026	2,262	1,781	-	461	6,550	42,407	13,784	48%
May	22,372	4,748	1,995	1,871	-	539	6,539	38,064	12,696	50%
June	27,176	14,083	2,308	2,097	-	493	7,023	53,180	18,380	53%
July	29,195	18,147	2,150	2,116	-	534	10,066	62,208	25,632	70%
August	27,634	17,827	2,377	2,434	-	515	10,347	61,134	25,244	70%
September	25,600	13,410	2,038	2,418	-	422	9,878	53,766	20,723	63%
October	21,545	7,168	1,677	1,890	-	507	7,411	40,198	12,751	46%
November	18,712	9,972	2,181	2,194	-	501	7,006	40,566	15,873	64%
December	27,581	49,580	2,580	2,353	-	563	20,358	103,015	22,982	29%
Totals 2022	279,062	328,831	26,346	25,252	-	6,049	131,290	796,830	280,399	54%

2023	Town Shuttle	Teton Village	Star Valley	Teton Valley	*AIRPORT*	ADA	START On-Demand	Monthly Total	'23 vs. '22
Jan	32,229	57,980	2,295	2,446	-	550	24,979	120,479	17,343 17%
Feb	27,699	52,442	2,206	2,203	-	461	22,813	107,824	8,993 9%
March	29,905	49,763	2,710	2,524	-	489	21,511	106,902	6,577 7%
April	20,609	13,018	1,963	2,035	-	474	9,266	47,365	4,958 12%
May	24,642	8,844	2,203	2,409	-	470	9,233	47,801	9,737 26%
June	33,304	17,151	2,150	2,408	-	452	12,605	68,070	14,890 28%
July	35,532	19,425	1,756	2,221	-	462	14,278	73,674	11,466 18%
August	34,250	19,233	1,926	2,290	-	522	14,533	72,754	11,620 19%
September	31,403	15,592	1,903	2,133	-	484	11,783	63,298	9,532 18%
October	27,190	9,350	2,122	2,561	-	440	8,389	50,052	9,854 25%
November	21,267	10,992	1,764	2,363	-	489	7,633	44,508	3,942 10%
December	34,329	58,497	2,687	1,906	1,000	563	19,078	118,060	15,045 15%
Totals 2023	352,359	332,287	25,685	27,499	1,000	5,856	176,101	920,787	123,957 16%

2023	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	Monthly Total	GTR Shuttle	Monthly Total (plus GTR)	'23 vs. '22
January	32,229	57,980	2,295	2,446	-	550	24,979	120,479	7,198	127,677	17,343 17%
February	27,699	52,442	2,206	2,203	-	461	22,813	107,824	8,606	116,430	8,993 9%
March	29,905	49,763	2,710	2,524	-	489	21,511	106,902	8,161	115,063	6,577 7%
April	20,609	13,018	1,963	2,035	-	474	9,266	47,365	2,647	50,012	4,958 12%
May	24,642	8,844	2,203	2,409	-	470	9,233	47,801	-	47,801	9,737 26%
June	33,304	17,151	2,150	2,408	-	452	12,605	68,070	765	68,835	14,890 28%
July	35,532	19,425	1,756	2,221	-	462	14,278	73,674	1,638	75,312	11,466 18%
August	34,250	19,233	1,926	2,290	-	522	14,533	72,754	2,886	75,640	11,620 19%
September	31,403	15,592	1,903	2,133	-	484	11,783	63,298	653	63,951	9,532 18%
October	27,190	9,350	2,122	2,561	-	440	8,389	50,052	-	50,052	9,854 25%
November	21,267	10,992	1,764	2,363	-	489	7,633	44,508	877	45,385	3,942 10%
December	34,329	58,497	2,687	1,906	1,000	431	19,078	117,928	5,647	123,575	14,913 14%
Totals 2024	352,359	332,287	25,685	27,499	1,000	5,724	176,101	920,655	39,078	959,733	(757,752) -95%

2024	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	Monthly Total	GTR Shuttle	Monthly Total (plus GTR)	'24 vs. '23
January	36,075	70,724	3,294	2,371	1,998	490	21,777	136,729	8,128	144,857	16,250 13%
February	35,416	70,082	2,981	2,511	2,292	473	20,472	134,227	9,748	143,975	26,403 24%
March	36,358	61,951	2,687	2,086	2,907	473	19,091	125,553	7,464	133,017	18,651 17%
April	28,387	19,967	1,822	2,404	532	416	10,844	64,372	2,652	67,024	17,007 36%
May	31,956	9,564	2,048	2,426	-	521	10,538	57,053	-	57,053	9,252 19%
June	-	-	-	-	-	-	-	-	-	-	(68,070) -100%
July	-	-	-	-	-	-	-	-	-	-	(73,674) -100%
August	-	-	-	-	-	-	-	-	-	-	(72,754) -100%
September	-	-	-	-	-	-	-	-	-	-	(63,298) -100%
October	-	-	-	-	-	-	-	-	-	-	(50,052) -100%
November	-	-	-	-	-	-	-	-	-	-	(44,508) -100%
December	-	-	-	-	-	-	-	-	-	-	(117,928) -100%
Totals 2024	168,192	232,288	12,832	11,798	7,729	2,373	82,722	517,934	27,992	545,926	478,856 386%

Summary Tables:

Monthly Total - May Data ONLY:

	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	GTR Shuttle	Annual Total:
2018	34,639	5,769	2,671	2,962	-	422	-	-	46,463
2019	34,349	6,478	2,343	3,340	-	437	-	-	46,947
2020	9,411	510	932	813	-	253	-	-	11,919
2021	14,762	3,800	1,699	1,745	-	482	-	-	22,488
2022	22,372	4,748	1,995	1,871	-	539	6,539	-	38,064
2023	24,642	8,844	2,203	2,409	-	470	9,233	-	47,801
2024	31,956	9,564	2,048	2,426	-	521	10,538	-	57,053

Monthly Comparisons for Each Service Type - May Data ONLY:

	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	GTR Shuttle	Monthly Variance:
2018 - 2019	(290)	709	(328)	378	-	15	-	-	484
	-0.84% ▼	12.29% ▲	-12.28% ▼	12.76% ▲	0.00% ▲	3.55% ▲	0.00% ▲	0.00% ▲	1.04% ▲
2019 - 2020	(24,938)	(5,968)	(1,411)	(2,527)	-	(184)	-	-	(35,028)
	-72.60% ▼	-92.13% ▼	-60.22% ▼	-75.66% ▼	0.00% ▲	-42.11% ▼	0.00% ▲	0.00% ▲	-74.61% ▼
2020 - 2021	5,351	3,290	767	932	-	229	-	-	10,569
	56.86% ▲	645.10% ▲	82.30% ▲	114.64% ▲	0.00% ▲	90.51% ▲	0.00% ▲	0.00% ▲	88.67% ▲
2021 - 2022	7,610	948	296	126	-	57	6,539	-	15,576
	51.55% ▲	24.95% ▲	17.42% ▲	7.22% ▲	0.00% ▲	11.83% ▲	0.00% ▲	0.00% ▲	69.26% ▲
2022 - 2023	2,270	4,096	208	538	-	(69)	2,694	-	9,737
	9.21% ▲	46.31% ▲	9.44% ▲	22.33% ▲	0.00% ▲	-14.68% ▼	29.18% ▲	#DIV/0!	20.37% ▲
2023 - 2024	7,314	720	(155)	17	-	51	1,305	-	9,252
	22.89% ▲	7.53% ▲	-7.57% ▼	0.70% ▲	#DIV/0!	9.79% ▲	12.38% ▲	#DIV/0!	16.22% ▲

YTD Totals for January through May Data:

	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	GTR Shuttle	YTD Total:
2018	182,560	320,827	13,946	15,019	-	2,401	-	-	534,753
2019	179,193	344,571	13,856	14,886	-	2,343	-	-	554,849
2020	124,139	263,612	10,508	10,745	-	1,933	-	-	410,937
2021	66,981	137,822	9,885	9,014	-	2,036	-	-	225,738
2022	101,619	198,644	11,035	9,750	-	2,514	59,201	-	382,763
2023	135,084	182,047	11,377	11,617	-	2,444	87,802	26,612	456,983
2024	168,192	232,288	12,832	11,798	7,729	2,373	82,722	27,992	545,926

YTD Comparisons for Each Service Type: January through May Data:

	Town Shuttle	Teton Village	Star Valley	Teton Valley	Airport Shuttle Pilot	ADA	START On-Demand	GTR Shuttle	Annual Variance:
2018 - 2019	(3,367)	23,744	(90)	(133)	-	(58)	-	-	20,096
	-1.84% ▼	7.40% ▲	-0.65% ▼	-0.89% ▼	-	-2.42% ▼	-	-	3.76% ▲
2019 - 2020	(55,054)	(80,959)	(3,348)	(4,141)	-	(410)	-	-	(143,912)
	-30.72% ▼	-23.50% ▼	-24.16% ▼	-27.82% ▼	-	-17.50% ▼	-	-	-25.94% ▼
2020 - 2021	(57,158)	(125,790)	(623)	(1,731)	-	103	-	-	(185,199)
	-46.04% ▼	-47.72% ▼	-5.93% ▼	-16.11% ▼	-	5.33% ▲	100.00% ▲	-	-45.07% ▼
2021 - 2022	34,638	60,822	1,150	736	-	478	59,201	-	157,025
	51.71% ▲	44.13% ▲	11.63% ▲	8.17% ▲	-	23.48% ▲	#DIV/0!	-	69.56% ▲
2022 - 2023	33,465	(16,597)	342	1,867	-	(70)	28,601	26,612	74,220
	32.93% ▲	-8.36% ▼	3.10% ▲	19.15% ▲	0.00% ▲	-2.78% ▼	48.31% ▲	0.00% ▲	19.39% ▲
2023 - 2024	33,108	50,241	1,455	181	7,729	(71)	(5,080)	1,380	88,943
	19.68% ▲	21.63% ▲	11.34% ▲	1.53% ▲	100.00% ▲	-2.99% ▼	-6.14% ▼	4.93% ▲	16.29% ▲

Commuter Services - Average Boardings:

May-21			
Teton Valley		AM	PM
May	TV1	9	14
	TV2	13	18
	TV3	19	7
Star Valley		AM	PM
May	SV1	8	16
	SV2	18	19
	SV3	15	5
Jun-21			
Teton Valley		AM	PM
June	TV1	10	14
	TV2	15	20
	TV3	17	8
Star Valley		AM	PM
June	SV1	7	22
	SV2	23	22
	SV3	18	4
Jul-21			
Teton Valley		AM	PM
July	TV1	9	11
	TV2	13	17
	TV3	14	7
Star Valley		AM	PM
July	SV1	7	22
	SV2	22	18
	SV3	17	4
Aug-21			
Teton Valley		AM	PM
August	TV1	8	13
	TV2	14	20
	TV3	14	6
Star Valley		AM	PM
August	SV1	8	22
	SV2	23	19
	SV3	17	6
Sep-21			
Teton Valley		AM	PM
September	TV1	9	15
	TV2	16	20
	TV3	19	8
Star Valley		AM	PM
September	SV1	8	20
	SV2	20	16
	SV3	13	3
Oct-21			
Teton Valley		AM	PM
October	TV1	9	18
	TV2	11	19
	TV3	24	8
Star Valley		AM	PM
October	SV1	11	21
	SV2	24	18
	SV3	13	5

Date:	Teton Valley Commuter Monthly Avg.		
2018	2,781.75	12 Months	
2019	3,104.75	12 Months	
2020	1,766.83	12 months	
2021	1,758.83	12 months	
2022	2,104.33	12 month	
2023	2,291.58	12 month	
2024	2,359.60	5 months	
Date:	Star Valley Commuter Monthly Avg.		
2018	2,722.83	12 Months	
2019	2,807.08	12 Months	
2020	1,832.92	12 months	
2021	1,998.42	12 months	
2022	2,195.50	12 month	
2023	2,140.42	12 month	
2024	2,566.40	5 months	
Nov-21			
Teton Valley	AM	PM	
November	TV1	7	15
	TV2	11	16
	TV3	19	4
Star Valley	AM	PM	
November	SV1	10	20
	SV2	23	19
	SV3	16	5
Dec-21			
Teton Valley	AM	PM	
December	TV1	7	18
	TV2	15	17
	TV3	22	10
Star Valley	AM	PM	
December	SV1	13	23
	SV2	28	23
	SV3	16	6
January 2022			
Teton Valley	AM	PM	
January	TV1	8	27
	TV2	16	20
	TV3	22	7
Star Valley	AM	PM	
January	SV1	14	24
	SV2	29	26
	SV3	14	6
February 2022			
Teton Valley	AM	PM	
February	TV1	10	20
	TV2	16	24
	TV3	25	9
Star Valley	AM	PM	
February	SV1	13	22
	SV2	27	25
	SV3	14	4
March 2022			
Teton Valley	AM	PM	
March	TV1	9	21
	TV2	17	24
	TV3	24	6
Star Valley	AM	PM	
March	SV1	16	25
	SV2	30	28
	SV3	17	7

April 2022		AM	PM
Teton Valley		8	18
April	TV1A	2	0
	TV1B	14	17
	TV2	20	7
Star Valley		13	21
April	SV1A	0	0
	SV1B	28	24
	SV2	16	6
	SV3		

May 2022		AM	PM
Teton Valley		11	18
May	TV1A	1	0
	TV1B	13	16
	TV2	19	7
Star Valley		11	17
May	SV1A	2	4
	SV1B	23	19
	SV2	11	6
	SV3		

June 2022		AM	PM
Teton Valley		10	17
June	TV1A	3	1
	TV1B	15	23
	TV2	20	7
Star Valley		13	19
June	SV1A	1	0
	SV1B	27	25
	SV2	12	7
	SV3		

July 2022		AM	PM
Teton Valley		11	21
July	TV1A	7	0
	TV1B	22	24
	TV2	19	9
Star Valley		13	21
July	SV1A	2	0
	SV1B	31	27
	SV2	14	8
	SV3		

August 2022		AM	PM
Teton Valley		12	21
August	TV1A	7	0
	TV1B	18	24
	TV2	19	9
Star Valley		11	22
August	SV1A	3	0
	SV1B	28	26
	SV2	13	6
	SV3		

September 2022		AM	PM
Teton Valley		12	25
September	TV1A	4	0
	TV1B	15	21
	TV2	24	10
Star Valley		13	19
September	SV1A	5	1
	SV1B	22	22
	SV2	11	6
	SV3		

October 2022		AM	PM
Teton Valley		12	23
October	TV1A	25	19
	TV2	25	11
Star Valley		12	22
October	SV1A	25	22
	SV2	24	9
	SV3		

November 2022		AM	PM
Teton Valley		11	22
November	TV1	23	30
	TV2	26	6
Star Valley		10	24
November	SV1	28	24
	SV2	15	5
	SV3		

December 2022		AM	PM
Teton Valley		10	24
December	TV1	24	27
	TV2	24	9
Star Valley		16	28
December	SV1	30	26
	SV2	16	8
	SV3		

		January 2023	
		AM	PM
January	Teton Valley	TV1	14
		TV2	23
		TV3	30
Star Valley		AM	PM
January	SV1	15	27
	SV2	30	29
	SV3	16	4

		February 2023	
		AM	PM
February	Teton Valley	TV1	13
		TV2	20
		TV3	32
Star Valley		AM	PM
February	SV1	14	27
	SV2	30	25
	SV3	17	5

		March 2023	
		AM	PM
March	Teton Valley	TV1	10
		TV2	21
		TV3	29
Star Valley		AM	PM
March	SV1	13	24
	SV2	33	26
	SV3	16	7

		April 2023	
		AM	PM
April	Teton Valley	TV1	10
		TV2	26
		TV3	18
Star Valley		AM	PM
April	SV1	9	23
	SV2	22	18
	SV3	19	7

		May 2023	
		AM	PM
May	Teton Valley	TV1	11
		TV2	26
		TV3	17
Star Valley		AM	PM
May	SV1	9	22
	SV2	20	18
	SV3	21	8

		June 2023	
		AM	PM
June	Teton Valley	TV1	14
		TV2	28
		TV3	18
Star Valley		AM	PM
June	SV1	10	21
	SV2	19	19
	SV3	20	18

		July 2023	
		AM	PM
July	Teton Valley	TV1	13
		TV2	23
		TV3	16
Star Valley		AM	PM
July	SV1	10	19
	SV2	17	16
	SV3	15	7

		August 2023	
		AM	PM
August	Teton Valley	TV1	13
		TV2	24
		TV3	17
Star Valley		AM	PM
August	SV1	13	20
	SV2	16	17
	SV3	20	7

		September 2023	
		AM	PM
September	Teton Valley	TV1	14
		TV2	22
		TV3	15
Star Valley		AM	PM
September	SV1	11	19
	SV2	14	19
	SV3	20	9

		October 2023	
		AM	PM
October	Teton Valley	TV1	15
		TV2	25
		TV3	21
Star Valley		AM	PM
October	SV1	13	20
	SV2	15	21
	SV3	21	7

		November 2023	
		AM	PM
November	Teton Valley	TV1	13
		TV2	25
		TV3	22
Star Valley		AM	PM
November	SV1	11	22
	SV2	16	14
	SV3	19	6

		December 2023	
		AM	PM
December	Teton Valley	TV1	12
		TV2	18
		TV3	16
Star Valley		AM	PM
December	SV1	15	29
	SV2	28	27
	SV3	22	7

January 2024			
Teton Valley		AM	PM
January	TV1	15	23
	TV2	20	18
	TV3	22	10
Star Valley		AM	PM
January	SV1	18	32
	SV2	30	27
	SV3	23	9

February 2024			
Teton Valley		AM	PM
February	TV1	17	25
	TV2	25	21
	TV3	22	13
Star Valley		AM	PM
February	SV1	18	32
	SV2	31	28
	SV3	22	10

March 2024			
Teton Valley		AM	PM
March	TV1	13	22
	TV2	21	16
	TV3	19	8
Star Valley		AM	PM
March	SV1	18	30
	SV2	26	24
	SV3	23	7

April 2024			
Teton Valley		AM	PM
March	TV1	16	23
	TV2	22	20
	TV3	17	9
Star Valley		AM	PM
March	SV1	13	23
	SV2	21	19
	SV3	19	8

May 2024			
Teton Valley		AM	PM
March	TV1	14	27
	TV2	18	18
	TV3	19	7
Star Valley		AM	PM
March	SV1	10	21
	SV2	18	14
	SV3	16	7



East Jackson Ridership Report

May 2024

Rides : 8,375 / 285,603

Passengers (unlinked passenger trips): 10,538 / 398,664

Vehicle revenue hours: 1,223 / 41,011

Total vehicle hours: 1,374 / 45,450

Vehicle revenue miles: 11,315 / 366,234

Total vehicle miles: 12,322 / 391,935

Passenger miles: 9,458 / 342,351

Unique rider accounts (month to date / year): 951 / 3,418

Passengers per revenue hour: 8.6 / 9.7

Percent of rides shared: 39%

Average wait time: 11 minutes

Average ride time: 5 minutes

Average experience rating: 4.9 out of 5

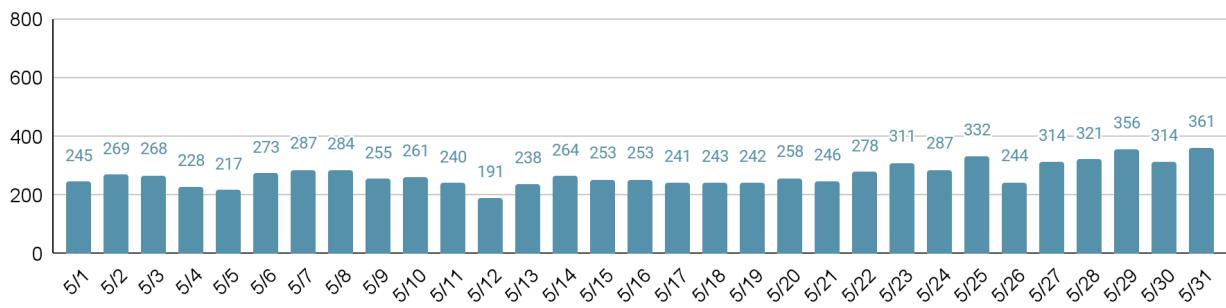
Wheelchair rides: 8

No shows: 159

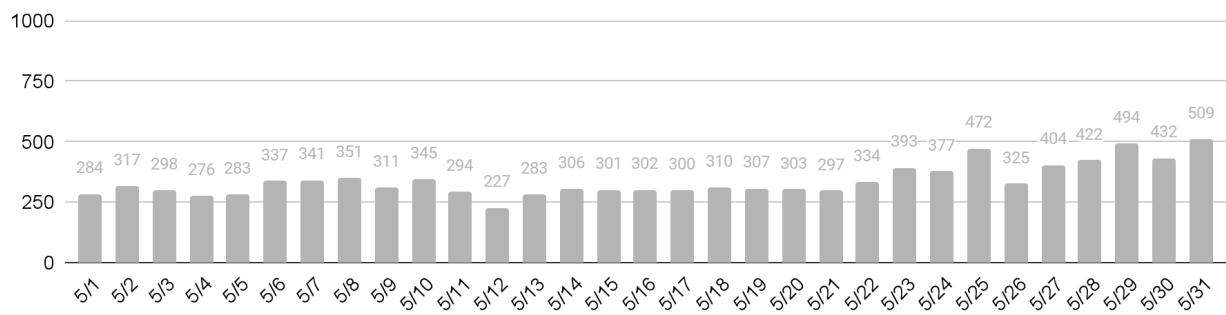
Percent of rides more than 5 min late to pickup: 4%

(month to date / all time)

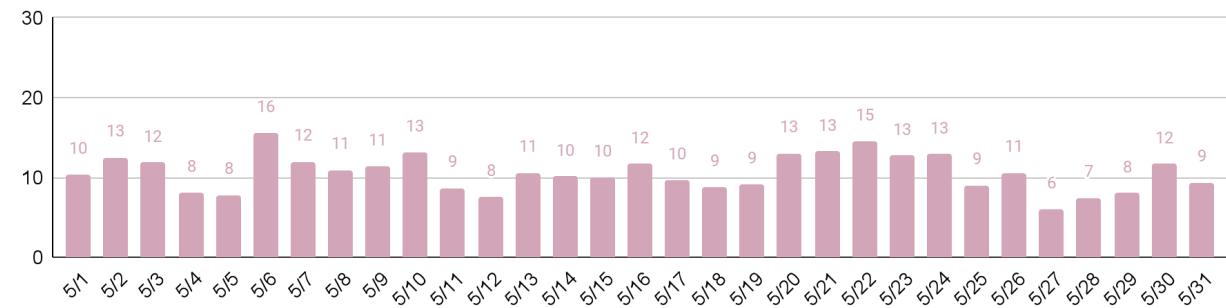
Rides



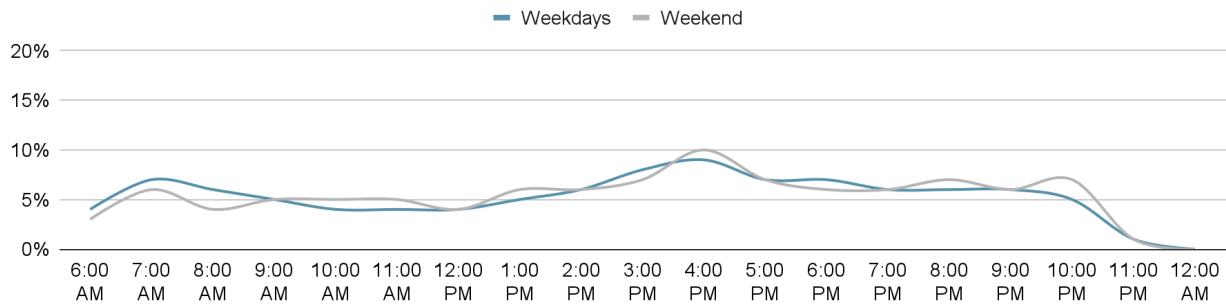
Passengers



Average Wait time



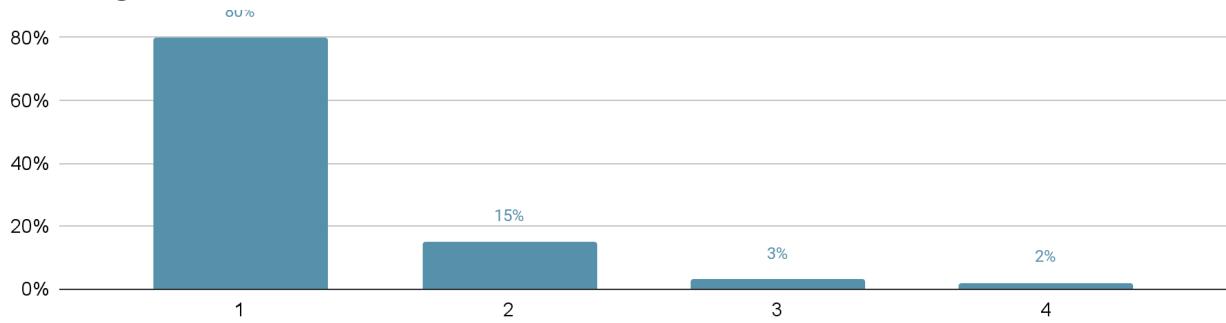
Pickups by Hour



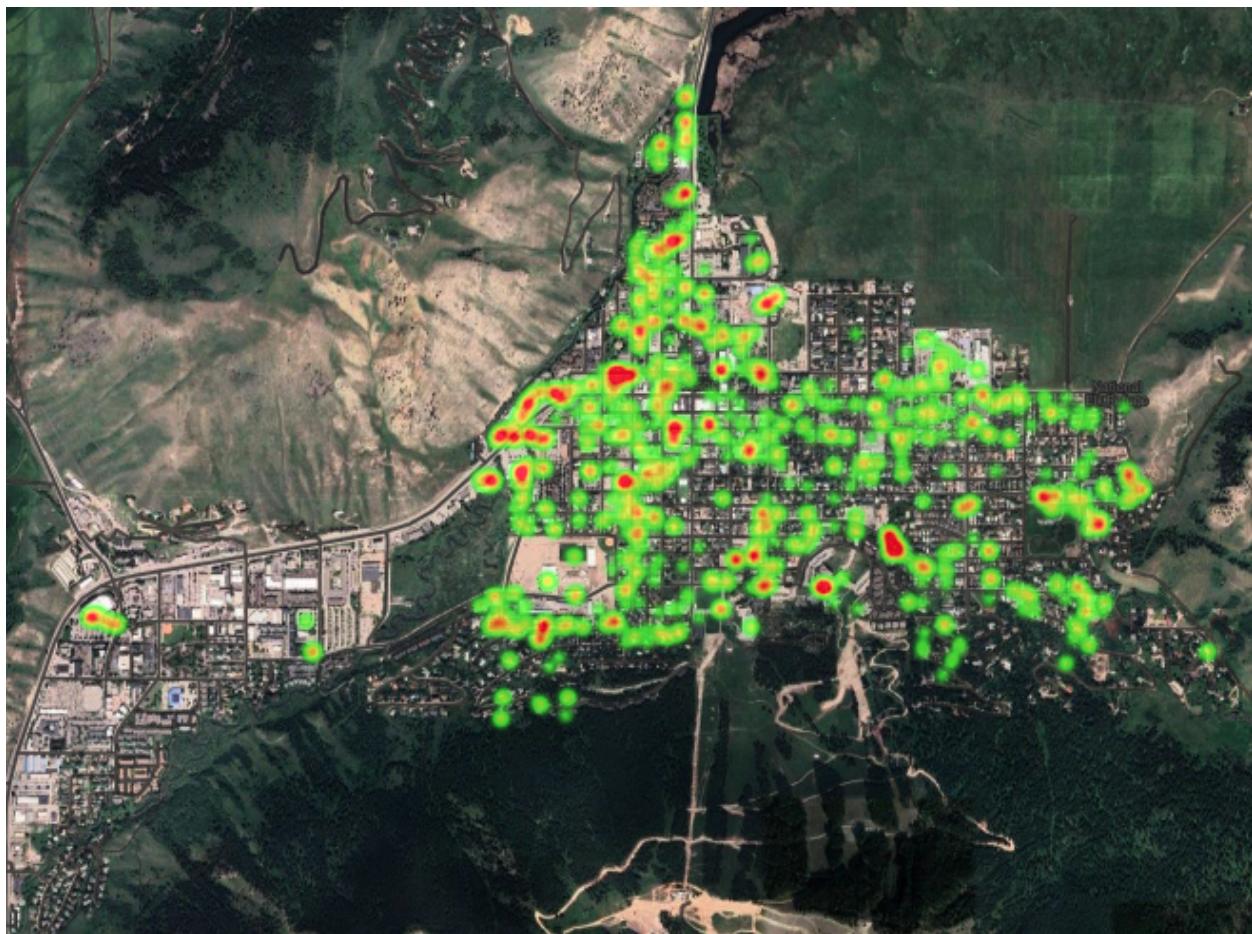
Wait Time Distribution

- 0 - 5 min:** 29%
- 5 - 10 min:** 28%
- 10 - 15 min:** 18%
- 15 - 20 min:** 11%
- 20 - 25 min:** 7%
- 25 - 30 min:** 3%
- 30+ min:** 3%

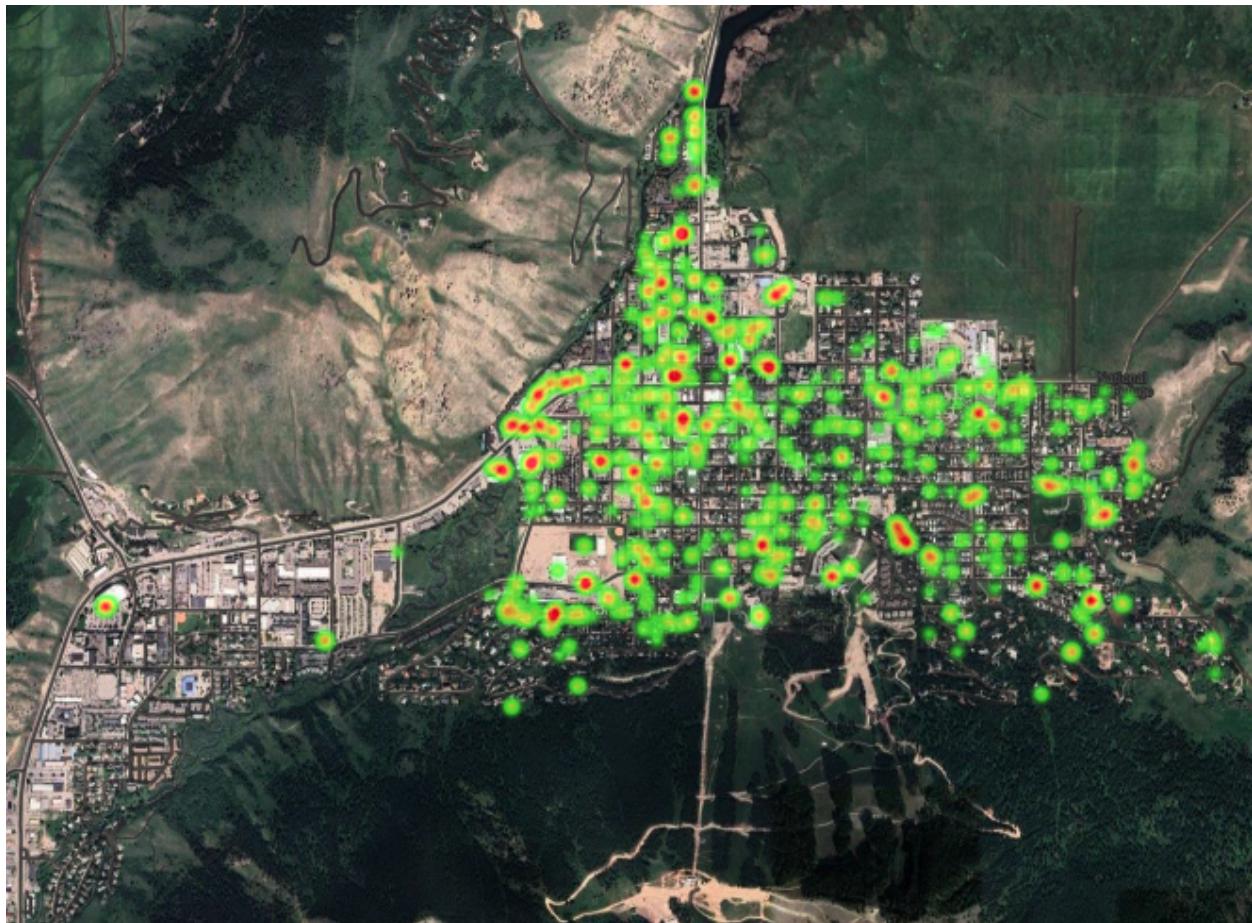
Passenger Distribution



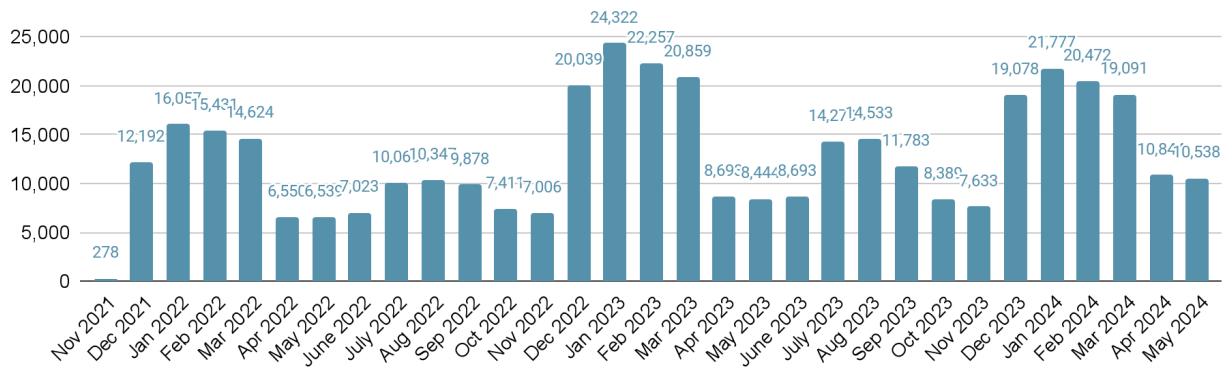
Pickups Heat Map



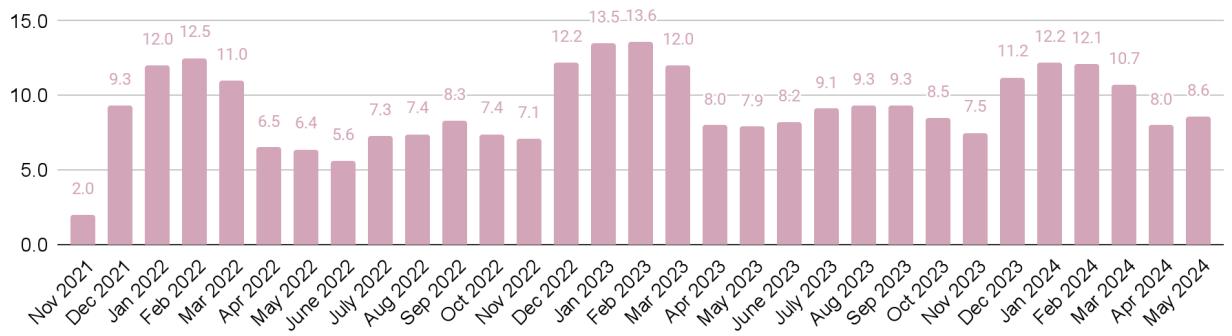
Dropoffs Heat Map



All Time - Passengers



All Time - Passengers / Revenue Hour





Started 5/18. E/O day for 9 insertions over 3 weeks

Verizon 11:47 AM 84%



Teton County Library ... X
• Follow
20h

Starting SAT, MAY 25, START On Demand will take you to and from the Library! The On-Demand boundary is still Flat Creek Road, but you can request a special trip to the Library during open hours. Thank you START Bus!! 🚙📚❤️

#TetonCountyLibrary #FreeRide
#BusToBooks



Library FB post



Jason, Ann, and Deb S attended. 233 Adults, 443 Children (counting return visits since each trip counts as a ride!)



Board of Directors

Ty Hoath - Chairperson

January 2023 - December 2025

LizAnn Eisen - Vice Chairperson and Treasurer

January 2022-December 2024

Kristin Unruh - Secretary

January 2024-December 2026

Meghan Quinn

February 2023-December 2024

[START Board Bylaws](#)

Jared Smith

January 2023 - December 2025

[Joint Powers Agreement \(PDF\)](#)

Kevin Regan

January 2024 - December 2026

[Joint Powers Agreement 1st Amendment \(PDF\)](#)

[Joint Powers Agreement 2nd Amendment \(PDF\)](#)

Will Roscoe

January 2024 - December 2026

[Joint Powers Agreement 3rd Amendment \(PDF\)](#)

Arne Jorgensen

Town Council Liaison

Wes Gardner

Teton County Liaison

Doug Self

Teton Valley, Idaho Liaison

Vacant

Star Valley, Wyoming Liaison

