

Mission: We transport people.

START safely provides the greater Jackson Hole community with convenient transportation that is affordable, service oriented and environmentally friendly, improving the quality of life in the region.

START Board Annual Retreat

January 25, 2024

12:00 PM – 5:30 PM

Hybrid – Teton County Chambers & Zoom

- | | | | |
|-------------|--|------------------------------|-------------------------|
| | <i>Gathering and lunch</i> | | <i>12:00 – 12:30 PM</i> |
| I. | OPENING | | <i>12:30 – 12:40 pm</i> |
| | A. Introduction & Swearing-in of Board Members (with Town Clerk, Riley Taylor) – Kristin Unruh | | |
| | B. Call to Order | | |
| | C. Roll Call | | |
| II. | WELCOME & AGENDA REVIEW | <i>Ty Hoath</i> | <i>12:40 – 12:45 PM</i> |
| III. | DISCUSSION | <i>Bruce Abel</i> | <i>12:45 – 1:45 PM</i> |
| | A. 2023 Review and Status of 2023 Board Priorities | | |
| | B. Review and Status of Integrated Transportation Plan (ITP) | | |
| | 1. Ridership trends | | |
| | 2. Progress towards plan | | |
| | C. Review and Status of 2020 – 2025 Route Plan | | |
| IV. | BREAK | | <i>1:45 – 2:00 PM</i> |
| V. | DISCUSSION (continued) | <i>Bruce Abel</i> | <i>2:00 – 3:15 PM</i> |
| | A. Financial Review | | |
| | 1. Final FY23 Budget Results | | |
| | 2. 2025 Budget Process and Discussion | | |
| | 3. Capital Improvement Plan (CIP) Review | | |
| | B. Key Performance Indicators Review | | |
| | 1. Existing KPIs | | |
| | 2. New KPIs | | |
| VI. | BREAK | | <i>3:15 – 3:30 PM</i> |
| VII. | VISION FOR THE FUTURE | <i>Ty Hoath/Board</i> | <i>3:30 – 5:00 PM</i> |
| | A. WY22 EIS Update—Charlotte Frei | | |
| | B. Bike Share Update—Charlotte Frei | | |
| | C. Priorities for 2024 (Dot Exercise) - Ty Hoath | | |

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VIII. WRAP UP & ADJOURNMENT

5:00 – 5:30 PM

- A. Board Self-Assessment – LizAnn Eisen
- B. Election of Officers
- C. Setting of 2024 Meeting Schedule

START Bus is inviting you to a scheduled Zoom meeting.

Topic: START Board Annual Strategic Planning Meeting

Time: Jan 25, 2024 12:00 to 5:30 PM Mountain Time (US and Canada)

Join Zoom Webinar

<https://us02web.zoom.us/j/81522746953?pwd=NGkvZWZSU9vakJHR1RrUlozRCtEdz09>

Webinar ID: 815 2274 6953

Passcode: 83001